

LAARS E-THERM™

Heat Pump Water Heater Limited Warranty

Model ECHV

This Limited Warranty is only available to the original owner of this water heater. It is not transferable.

This limited warranty is the only warranty provided by Laars Heating Systems Company or its suppliers, subsidiaries or affiliates (collectively, "we" or "Laars") for the LAARS E-THERM™ Heat Pump Water Heater and only covers this water heater and its component parts for malfunction caused by defects in materials and/or workmanship under normal usage for the warranty period set forth herein. In the event of a covered defect within the applicable warranty period, Laars will, at its option, modify, repair, or exchange the defective water heater. Laars reserves the right to inspect or require the return of the defective water heater or component part(s). Replacement parts or water heater will be warranted only for the unexpired portion of the original water heater's warranty period.

EFFECTIVE DATE: This limited warranty is effective as of the date of installation or 6 months after the date of original shipment from Laars' factory, whichever is first.

FIRST YEAR – LIMITED WARRANTY: Laars will, at its option, repair or replace the water heater (including the circulating pump, when supplied by Laars), if the water heater fails or does not perform as warranted solely due to defect in materials and/or workmanship within the warranty period, subject to the exclusions set forth in this Limited Warranty.

WARRANTY EXCLUSIONS: This Limited Warranty does not cover:

1. Labor, removal, disassembly, or reinstallation costs.
2. Parts used in connection with normal maintenance, such as filters, cleaning or replacing refrigerant, or refrigerant drier.
3. Replacement due to cosmetics, odor, noise, or taste.
4. Damage claims to furniture, carpets, walls, foundations, personal property, or any other consequential loss either directly or indirectly due to leakage.
5. The Water heater with the rating plate label removed.
6. Unreasonable or unintended use of water heater.
7. The Water heater moved from original installation site.
8. Installations outside of the United States of America or Canada.
9. Failures or malfunctions resulting from:
 - a) Failure to properly install, operate, or maintain the water heater in accordance with the manufacturer's applicable manual(s).
 - b) Failure to install in accordance with applicable federal, state/provincial, and local building, mechanical, and plumbing codes, ordinances, and regulations.
 - c) Performance issues caused by improper sizing of the water heater.
 - d) Use in a closed loop system.
 - e) The workmanship of any installer.
 - f) Abuse, alteration, accident, fire, flood, negligence, or act of God.
 - g) Damage or failure due to hard water scale buildup on the inside of the heat exchanger/gas cooler.
 - h) Sediment, material deposits, scale formation, or foreign material, freezing, or other conditions that cause inadequate water flow to the water heater.
 - i) Contamination of water heater component part(s) from chemicals, corrosive or contaminated environmental conditions, improper pH, or water treatment activities.
 - j) Water heater damage as a result of ice formation in the piping to or from the water heater and/or in the internal piping and component part(s) in the water heater resulting from a power outage.
 - k) No water flow, improper water flow, or water that is not free to flow.
 - l) Use of accessories or component part(s) not authorized or supplied by Laars as part of the water heater.

BUYER RESPONSIBILITIES: The following are the responsibility of the buyer:

1. Laars requires the heat pump water heater to be installed by a licensed plumbing/HVAC contractor.
2. Regular maintenance and servicing in accordance with the manufacturer's applicable manual(s) to avoid premature failures and to maintain the unit, operating at peak performance.
3. All system component part(s) utilized by the heat pump water heater must be kept in good working order.

EXCEPT AS PROVIDED IN THIS LIMITED WARRANTY, THE LIMITED WARRANTY STATED HEREIN IS IN LIEU OF ANY AND ALL WARRANTIES, WHETHER EXPRESS OR IMPLIED AND WHETHER WRITTEN OR ORAL, INCLUDING, WITHOUT LIMITATION, ANY IMPLIED WARRANTIES SUCH AS THE WARRANTY OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

TO THE EXTENT THE APPLICABLE STATE OR PROVINCIAL LAW DOES NOT ALLOW FOR WAIVERS OF ANY SUCH IMPLIED WARRANTY, THE TERM OF SUCH NON-WAIVABLE REQUIRED WARRANTY SHALL BE THE LESSER OF (A) ONE (1) YEAR FROM DATE OF ORIGINAL INSTALLATION OR (B) THE MINIMUM PERIOD REQUIRED BY STATE OR PROVINCIAL LAW.

IN ADDITION, LAARS WILL NOT BE LIABLE FOR ANY INCIDENTAL, CONSEQUENTIAL, SPECIAL OR CONTINGENT DAMAGES OR EXPENSES ARISING FROM OR RELATING TO, DIRECTLY OR INDIRECTLY, ANY DEFECT IN THE WATER HEATER OR USE OF THE WATER HEATER.

Some states or provinces do not allow limitations on implied warranties or limitations on incidental or consequential damages. To the extent, and only to the extent, a state or provincial law in the jurisdiction that the unit is installed prohibits or limits such limitations, the above limitations or exclusions may not apply to you or may be reduced as required by the applicable law. This warranty gives you specific legal rights, and you may also have other rights which vary by jurisdiction.

WARRANTY CLAIMS:

For prompt parts warranty claims, contact your installer with the following information: model number, serial number (located on the rating plate) and date of installation. The installer will notify the wholesaler or sales representative from whom the water heater was purchased for instructions regarding the claim. All alleged defective part(s) must be returned through trade channels and replacement part(s), if warranty conditions are met, be provided by Laars Heating Systems Company through the wholesaler or sales representative.

We suggest you immediately complete the information below and retain this Limited Warranty in the event warranty service is needed.

Date of Installation _____

Name of Installer _____

Address of Installer _____

Model Number _____

Serial Number _____

If there are any questions about coverage of this warranty, please contact Laars at 1-800-900-9276 or warranty@laars.com.

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