

Laars Heating Systems Limited Warranty for: NeoTherm Condensing Gas Water Heaters

Models NTV150, NTV199, NTV285, NTV399, NTV500, NTV600, NTV750, NTV850, NTV1000, NTV1200 and NTV1700

This limited warranty is effective as of the date of installation or 6 months after the date of manufacture, whichever is first.
Date of manufacture can be determined by the serial number.

FIRST YEAR – LIMITED WARRANTY: Laars warrants that all parts of the NeoTherm condensing water heater (including circulating pump when supplied by Laars) to be free from manufacturing defects in materials and /or workmanship and at its option will repair or replace, any defective component for one year.

SECOND THROUGH FIFTH YEAR – LIMITED WARRANTY: Laars warrants the NeoTherm heat exchanger to be free from manufacturing defects in materials and /or workmanship and at its option will repair or replace, any defective heat exchanger for up to five years.

SIXTH THROUGH EIGHTH YEAR – PRORATED LIMITED WARRANTY FOR PRIMARY HEAT EXCHANGER: The primary heat exchanger is covered by Laars Prorated Limited Warranty for defects in materials and workmanship from the Sixth through Eighth year, at a cost to the consumer equal to the percentage of the retail list price, at the time the warranty claim is made, as indicated below:

Years:	<u>6</u>	<u>7</u>	<u>8</u>
Percentage Paid by Customer:	30%	60%	90%

EXCLUSIONS:

The liability of Laars shall not exceed the repair or replacement of defective parts and does not include any cost for labor to remove and reinstall the alleged defective part, transportation to or from the factory, any other materials required to make the repair.

This warranty does not cover failures or malfunctions resulting from:

1. Failure to properly install, operate or maintain the boiler in accordance with our published Installation, Operation and Maintenance Manual or User's Information Manual provided with the product;
2. The workmanship of any installer;
3. Abuse, alteration, accident, fire, flood, negligence or act of God;
4. Damage or failure due to hard water scale buildup on the inside of the heat exchanger;
5. Sediment buildup, freezing, or other conditions that cause inadequate water flow;
6. High velocity water flow in excess of published heat exchanger designed flow rates;
7. Use of non-factory authorized parts or accessories in conjunction with the boiler;
8. Components that are part of the heating system, but not supplied by Laars as part of the boiler;
9. Contamination of combustion air including dust, dirt, environmental particles and construction particles;
10. Contamination of boiler components from chemicals stored in mechanical room;
11. The repair or replacement of parts or components with out proper approval.

PURCHASER'S RESPONSIBILITIES:

The following are the responsibility of the purchaser:

1. Laars Heating Systems requires the boiler be maintained in accordance with the **User's Manual** and the **Installation Operation Manual** to avoid premature failures and to keep the unit operating at peak performance;
2. All system components must be kept in good working order;
3. Any condensation lines must be kept free and clear to assure proper drainage;
4. Annual visual inspection of venting system for leaks or sagging.

LIMITATIONS OF LIABILITY:

This is the only warranty given by Laars Heating Systems. No one is authorized to make any other warranties on Laars behalf. **THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF FITNESS FOR A PARTICULAR PURPOSE AND MERCHANTABILITY. LAARS EXPRESSLY DISCLAIMS AND EXCLUDES ANY LIABILITY FOR CONSEQUENTIAL, INCIDENTAL, INDIRECT OR PUNITIVE DAMAGES FOR BREACH OF ANY EXPRESS OR IMPLIED WARRANTY.** This warranty gives you specific legal rights, and you may also have other rights, which may vary, from state to state and by province.

WARRANTY CLAIMS:

For prompt parts warranty claims, contact your installer with the following information: Model number, serial number (located on the rating plate) and date of installation. The installer will notify the wholesaler from whom the boiler was purchased for instructions regarding claim. All alleged defective part(s) must be returned through trade channels and replacement part(s) will, if warranty conditions are met, be provided by Laars through the wholesaler.

This Warranty is extended to the first retail purchaser of the boiler or water heater and only to a boiler or water heater that has not been moved from its original installation site.

If there are any questions about coverage of this warranty, please contact Laars Heating Systems at the address shown below.

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