

# Laars Heating Systems Limited Warranty for: Commercial Pool Heaters (500-5000)

This limited warranty is effective as of the date of installation or 6 months after the date of manufacture, whichever is first.  
Date of manufacture can be determined by the serial number.

**FIRST YEAR – LIMITED WARRANTY:** Laars warrants that all parts of commercial pool heaters (including the factory installed circulating pump) to be free from manufacturing defects in material and workmanship for one year. If any parts are found to be defective in manufacture, Laars will provide replacement of those defective parts.

**SECOND THROUGH FIFTH YEAR - NON-PRORATED LIMITED PARTS WARRANTY FOR HEAT EXCHANGER.**

Laars warrants the heat exchanger to be free from defects in material and workmanship for five years.

**EXCLUSIONS:**

The liability of Laars shall not exceed the repair or replacement of defective parts and does not include any costs for labor to remove and reinstall the alleged defective part, transportation to or from the factory, and any other materials required to make the repair.

This warranty does not cover failures or malfunctions resulting from:

1. Failure to properly install, operate or maintain the pool heater in accordance with our published Installation, Operation and Maintenance Manual or User's Information Manual provided with the product;
2. The workmanship of any installer of Laars' pool heaters;
3. Abuse, alteration, accident, fire, flood, negligence or acts of God;
4. Sediment or lime buildup, freezing, or other conditions which cause inadequate water circulation or excessive condensation;
5. High velocity water flow in excess of published heat exchanger design rates;
6. Use of non-factory authorized parts or accessories in conjunction with the pool heater system;
7. Components that are part of the heating system, but not furnished by Laars as part of the pool heater;
8. Failure to eliminate air from or replenish water in, the connected water system;
9. Chemical contamination of combustion air or improper use of chemical additives to water;
10. Operating the equipment at inlet and outlet water temperature differentials exceeding 150°F;
11. Operating equipment at temperatures in excess of 230°F.
12. Damage to the heater caused by failure to plumb the unit according to the instructions stated in the Installation and Operation Manual.
13. Sooting of the heat exchanger and damage caused by heat or flame rollout, or damage to the heat exchanger, burners, refractory tile or other components caused by excessive condensation. Excessive condensation will result when operating the unit with low return water temperatures (generally below 100°F - see Installation and Operation Manual for proper plumbing and adjustment).

**LIMITATION OF LIABILITY:**

This is the only warranty given by Laars. No one is authorized to make any other warranties on Laars' behalf.

**THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF FITNESS FOR A PARTICULAR PURPOSE AND MERCHANTABILITY. LAARS EXPRESSLY DISCLAIMS AND EXCLUDES ANY LIABILITY FOR CONSEQUENTIAL, INCIDENTAL, INDIRECT OR PUNITIVE DAMAGES FOR BREACH OF ANY EXPRESS OR IMPLIED WARRANTY.** This warranty gives you specific legal rights, and you may also have other rights which vary from state to state and by province.

**WARRANTY CLAIMS:**

For prompt parts warranty claims, contact your installer with the following information: Model number, serial number (located on the rating plate) and date of installation. The installer will notify the wholesaler from whom the boiler or water heater was purchased for instructions regarding the claim. All alleged defective part(s) must be returned through trade channels and replacement part(s) will, if warranty conditions are met, be provided by Laars through the wholesaler.

This Warranty is extended to the first retail purchaser of the boiler or water heater and only to a boiler or water heater that has not been moved from its original installation site.

If there are any questions about coverage of this warranty, please contact Laars Heating Systems at the address shown below.

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