



Laars Mini-Therm® JX and the Bradford White Brute® Mini Voluntary Product Safety Recall Frequently Asked Questions (FAQs)

For questions regarding this voluntary recall action, please call Laars Heating Systems at: (888) 454-3223.

Q: What is the product recall for?

A: The voluntary recall affects Laars models JX050 and JX 075, and Bradford White models BJX050 BJX075, manufactured between January 28, 2021, and January 6, 2022. The boiler's blocked vent temperature switch may not operate as intended in the event the exhaust vent should become blocked.

Q: What happens if the vent temperature switch does not work properly?

A: If the switch does not work properly, it may result in the release of flue gases past the integral draft hood which could include carbon monoxide, posing a risk of carbon monoxide poisoning.

Q: Have any issues been reported to Laars?

A: No, Laars self-identified and voluntarily reported the issue to the Consumer Product Safety Commission in the United States and Health Canada for Canadian customers. We are following the guidance of the Consumer Product Safety Commission and Health Canada to safely repair the products.

Q: Who can I call with questions regarding this recall?

A: Please contact Laars Heating Systems at 1-(888) 454-3223.

Q: What is the company recommending to customers who have this product in their homes?

A: If you have a Laars Mini-Therm JX or Bradford White Brute Mini boiler that is affected by this voluntary recall, or need assistance to make such a determination, please call Laars Heating Systems at (888) 454-3223 or e-mail at warranty@laars.com. We will arrange for the repair kit to be installed.

Also, in the interest of safety, we would like to remind homeowners of the importance of having working carbon monoxide alarm detectors installed on every level of the home, including where their boiler is located, and adjacent to sleeping areas to alert the homeowner if there is a carbon monoxide event.

Q: Can a homeowner do the repair?

A: No, a service technician must conduct the repair. Laars will arrange for a service technician to conduct the repair on site.

Q: Are other Laars Mini-Therm® JX and Bradford White Brute® Mini product models part of this recall?

A: No. The (B)JX100, (B)JX125, (B)JX150 and (B)JX200 models are not affected at all by this notice, do not require a corrective action, and can continue to be sold and installed.