



## Limited Warranty

Laars warrants each unit to be free from defects in material and workmanship under normal use and service upon the following terms and conditions:

1. This warranty is limited to repairing or, at our option, replacing any Laars water heater or part thereof which our inspection shall show to have been defective within the limitations of this warranty
2. The warranty period, measured from the date of installation, is as follows:
  - Standard Heaters
    - Electrical Components: Two years
    - Heating Elements: Four years
    - Heat Exchanger Free from Leaks: Eight years
  - ASME Heaters
    - Electrical Components: Two years
    - Heating Elements: Five years
    - Heat Exchanger Free from Leaks: Ten years

This limited warranty is effective as of the date of installation or 6 months after the date of manufacture, whichever is first. Date of manufacture can be determined by the serial number.

**EXCLUSIONS:** The liability of Laars shall not exceed the repair or replacement of defective parts and does not include any cost for labor to remove and reinstall the alleged defective part, transportation to or from the factory, any other materials required to make the repair.

This warranty does not cover failures or malfunctions resulting from:

1. Failure to properly install, operate or maintain the water heater in accordance with our published Installation, Operation and Maintenance Manual or Users Information Manual provided with the product.
2. The workmanship of any installer.
3. Abuse, alteration, accident, fire, flood, negligence, or act of God.
4. Sediment or lime buildup, freezing, or other conditions that cause inadequate waterflow.
5. Use of non-factory authorized parts or accessories in conjunction with the water heater.
6. Components that are part of the heating system, but not supplied by Laars as part of the unit.
7. The repair or replacement of parts or components without proper approval.

## PURCHASER'S RESPONSIBILITIES

The following are the responsibility of the purchaser:

1. Laars strongly recommends the unit be maintained in accordance with the owners' manual and the installation operation manual to avoid premature failures and to keep the unit operating at peak performance.
2. All system components must be kept in good working order.

### LIMITATIONS OF LIABILITY:

This is the only warranty given by Laars. No one is authorized to make any other warranties on Laars' behalf.

**THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF FITNESS FOR A PARTICULAR PURPOSE AND MERCHANTABILITY. LAARS EXPRESSLY DISCLAIMS AND EXCLUDES ANY LIABILITY FOR CONSEQUENTIAL, INCIDENTAL, INDIRECT OR PUNITIVE DAMAGES FOR BREACH OF ANY EXPRESS OR IMPLIED WARRANTY.**

This warranty gives you specific legal rights, and you may also have other rights, which may vary, from state to state and by province.

**WARRANTY CLAIMS:** For prompt parts warranty claims, contact your installer with the following information: Model number, serial number (located on the rating plate) and date of installation. The installer will notify the wholesaler from whom the unit was purchased for instructions regarding claim. All alleged defective part (s) must be returned through trade channels and replacement part (s) will, if warranty conditions are met, be provided by Laars through the wholesaler.

This Warranty is extended to the first retail purchaser of the water heater and only to a water heater that has not been moved from its original installation site. If there are any questions about coverage of this warranty, please contact Laars via the contact information listed below.