# **Laars Heating Systems Limited Warranty for:**

# MagnaTherm Model MGV Commercial Condensing Watertube Water Heater 10 Year Heat Exchanger / 1 Year Parts

This limited warranty is effective 60 days from the date of manufacture as determined by the serial number. These warranties extend only to the first retail purchaser of the boiler and only to a boiler that has not been moved from its original location.

FIRST YEAR LIMITED WARRANTY: Laars warrants that all parts of the MagnaTherm condensing water heater (including circulating pump when furnished by Laars) to be free from manufacturing defects in material and workmanship for one year. If any parts are found to be defective, Laars will provide replacement parts.

SECOND YEAR THROUGH FIFTH YEAR – NON-PRORATED LIMITED WARRANTY FOR PRIMARY AND SECONDARY HEAT EXCHANGER: Laars warrants the primary and secondary heat exchanger to be free from manufacturing defects in material and workmanship for five years.

SIXTH THROUGH TENTH YEAR – PRORATED LIMITED WARRANTY FOR PRIMARY AND SECONDARY HEAT EXCHANGER: The primary and secondary heat exchanger is covered by Laars Prorated Limited Warranty for defects in material and workmanship from the sixth through the tenth year at a cost to the consumer equal to percentage of the retail price, at the time the warranty claim is made, as indicated below:

Years following installation: 6 7 8 9 10
Percentage Paid by Customer: 50% 60% 70% 80% 90%

FIRST THROUGH TWENTY FIVE YEAR - NON-PRORATED LIMITED WARRANTY FOR HEAT EXCHANGER: Laars warrants the heat exchanger from "Thermal Shock" for twenty five years.

#### **EXCLUSIONS**

The liability of Laars shall not exceed the repair or replacement of defective parts and does not include any costs for labor to remove and reinstall the alleged defective part, transportation to or from the factory and any other materials required to make the repair.

This warranty does not cover failures or malfunctions resulting from:

- 1. Failure to properly install, operate or maintain the boiler in accordance with our published Installation, Operation and Maintenance Manual or Users Information Manual provided with the product;
- 2. The workmanship of any installer;
- 3. Abuse, alteration, accident, fire, flood, negligence or act of God;
- 4. Sediment or lime buildup, freezing, or other conditions that cause inadequate water flow;
- 5. High velocity water flow in excess of published heat exchanger designed flow rates;
- 6. Use of non-factory authorized parts or accessories in conjunction with the boiler;
- 7. Components that are part of the heating system, but not supplied by Laars as part of the boiler;
- 8. Contamination of combustion air including dust, dirt, environmental particles and construction particles;
- 9. The repair or replacement of parts or components with out proper approval;

# **PURCHASER'S RESPONSIBILITIES**

The following are the responsibility of the purchaser:

- 1. All domestic water heating systems must maintain water conditions of a PH between 6.5 and 10.5 and a water hardness of not higher than 15 gpg.
- 2. Laars Heating Systems strongly recommends the boiler be maintained in accordance with the owners' manual and the installation operation manual to avoid premature failures and to keep the unit operating at peak performance.
- 3. All system components must be kept in good working order.
- 4. Any condensation lines must be kept free and clear to assure proper drainage.

## LIMITATIONS OF LIABILITY:

This is the only warranty given by Laars Heating Systems. No one is authorized to make any other warranties on Laars behalf. THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF FITNESS FOR A PARTICULAR PURPOSE AND MERCHANTABILITY. LAARS EXPRESSLY DISCLAIMS AND EXCLUDES ANY LIABILITY FOR CONSEQUENTIAL, INCIDENTAL, INDIRECT OR PUNITIVE DAMAGES FOR BREACH OF ANY EXPRESS OR IMPLIED WARRANTY. This warranty gives you specific legal rights, and you may also have other rights, which may vary, from state to state and by province.

## **WARRANTY CLAIMS:**

For prompt parts warranty claims, contact your installer with the following information: Model number, serial number (located on the rating plate) and date of installation. The installer will notify the wholesaler from whom the boiler was purchased for instructions regarding claim. All alleged defective part (s) must be returned through trade channels and replacement part (s) will, if warranty conditions are met, be provided by Laars through the wholesaler. If there are any questions about coverage of this warranty, please contact Laars Heating Systems at the address shown below.

